



Cranford Hospice is a charity that sits at the heart of the Hawke's Bay community. Our mission is to provide the very best specialist palliative care and bereavement support, with commitment, collaboration and compassion. All our services are provided at no cost to our community. We rely on the donations and goodwill of our supporters – individuals, businesses, trusts, and associations.

From Mahia in the north to Takapau in the south, Cranford Hospice provides physical, emotional, spiritual and social support to patients and whanau at the most profound times of their lives.

Over 380 volunteers contribute their time, energy and empathy helping us fundraise to deliver key services, and support the smooth running of our Inpatient Unit. Our volunteers save Cranford Hospice \$1.1 million each year, a significant contribution and are highly valued. We are immensely appreciative of their support.

Volunteering roles include:

- community/emotional support and life review
- household
- gardeners and florists
- reception/administration
- delivering specialist equipment
- car valets
- retail assistants.

Last year, thanks to the support of our community and volunteers, we cared for 696 people in their homes, 122 people in our Inpatient Unit and 759 people with counselling and bereavement support.





English Language Partners Hawke's Bay is a charitable organisation whose purpose is to help migrants settle through the English language they need to live and work in Aotearoa New Zealand.

For more than 40 years, the heart of the organisation has been its volunteers. Every year, volunteers are trained to go into the homes of new Kiwis to teach them English. Their volunteers come from different backgrounds, cultures and communities: the only criteria are the ability to speak English, the willingness to share their language knowledge, understanding of local culture, and time with a learner.

Their volunteers are often New Zealanders, but are also people from a migrant background themselves, who understand what it is like to move across the world and try to make a new life for themselves and their families.

Their volunteers devote themselves to their volunteer role, attending an intensive 20-hour training programme that equips them with the essential skills they need to teach, to being 'matched' with their learner. They walk alongside each person, working to their individual goals and helping them navigate the complexities of English language, local slang, and how things work in Aotearoa.

ELPHB volunteers are an amazing group of people!





Grey Power Napier and Districts

Grey Power Napier is a advocacy Association with 1100 members who support the welfare and wellbeing of the older people, they do this through continued relationships with prominent people with in our local council, hospital management, Local MP, as well as a strong contributor with the Positive Ageing Trust HB and Positive Ageing Strategy advisory Group which were very in volved towards achieving our Napier "Age Friendly City" accreditation.

Apart from being a lobby group they also encourage Social activities with a monthly public





Happy Bay News is a group of local youth who in 2022, came together after lockdown to see how they could connect youth with their community better.

Fast forward to today, 10,000 copies of the Happy Bay News have been circulated in print into schools, libraries, businesses, senior council flats and hospital waiting rooms.

The team is made up of youth age 15-20 who seek out cool stories in the community, putting their spin on how its told. Several of the team have contributed since before 2022 being part of various photography workshops, as offered by mentors Shayne and Cath Jeffares.

In 2024 a podcast was created with support from Radio Hawke's Bay, with an additional group of youth contributing to interviewing and preparing scripts as well as writing the stories for the publication.

The podcast is uploaded to Spotify to reach a youth demographic and covers local youth issues as well as talking local people who contribute to our community in some way.

In total some 1500 hours have been given in volunteering for those part of the Happy Bay news team, to see a community strengthened by bringing a youth voice to what matters most to them.





Hato Hone St John

In the isolated rural township of Pōrangahau, a small group of volunteers runs the Hato Hone St John First Response Unit.

These volunteers, Marilyn Forrest, Lou Bird, and Orlando MacDonald, with the help of Tania Nicholas and Jacqui Gordon, respond to help people in need within the Pōrangahau area and beyond.

They drop everything they are doing to respond to a medical or traumatic emergency, which could be anything from a cardiac arrest, an asthma attack, or anaphylaxis, to a farm accident or a vehicular crash.

These volunteers are the first on the scene in an emergency, hence they have to quickly assess the patient, treat them, and call for further help (if needed), e.g. an ambulance or helicopter.

As Pōrangahau is at least 40 minutes away from another responding ambulance, these First Responders have a huge responsibility for the care and treatment of their patients. The people who volunteer with the Pōrangahau First Response Unit are courageous, compassionate, and motivated to give their community the best care that they can.





Re-Source and their amazing volunteers!

Over the past 12 months, 149 dedicated volunteers have donated more than 9,480 hours of their time.

Their tireless efforts have helped divert, re-purpose, and re-home over 15,730 kg of materials that would have otherwise gone to landfill—redistributing these items directly to services and communities in need.

Re-Source volunteers are redefining sustainability in Hawke's Bay. Their mahi supports 131 charities, schools, and services across the region, including the Fire Service Recovery Team, Te Whatu Ora, Hawke's Bay Hospital, MSD, the Police Family Harm Team, Pasifika organisations, social services, children in state care, educational providers, SPCA, community gardens—and many more.





Ruahine Animal Rescue (RAR) is a passionate, volunteer-run organisation based in Central Hawke's Bay, dedicated to providing compassionate care for animals in need.

In 2024, RAR successfully rehomed 67 animals—including 48 cats and kittens, 18 dogs and puppies, and even a rabbit. As of 31 March 2025, they have already found loving homes for 31 more animals, a testament to their ongoing dedication to animal welfare.

RAR relies entirely on the generosity of volunteers. Wherever possible, animals are placed into foster homes, allowing them to receive personalised care in a nurturing environment—greatly improving their chances of successful, permanent adoption.

But RAR's impact extends far beyond rehoming. They step in to support community members during some of life's most difficult moments—caring for pets when elderly owners are hospitalised or enter long-term care, and helping rehome animals after the death of a loved one. They also provide pet food assistance to individuals and families facing financial hardship.

Through empathy, action, and a strong sense of community, Ruahine Animal Rescue not only changes the lives of animals, but uplifts the people around them—making them a truly deserving nominee for the Volunteering Excellence Awards.



ART DECO NAPIER

Our Volunteers are the backbone of the Trust, and help protect, preserve promote and celebrate our Art Deco era heritage. Our team members provide valuable services to our local and visiting guests by assisting with the fascinating history of Napier and the wider Hawke's Bay sharing the stories of the 1931 Earthquake.

The volunteer services range from assisting in our retail shop and tours area, participating in our guided walking tours or helping out during the Art Deco Festivals. None of our work in promoting our Art Deco Heritage would be possible without their tireless assistance.

The boundless knowledge of our enthusiastic members is a taonga that deserves to be shared and we are proud to provide a platform for these memories to be passed on to our guests.

The Art Deco Trust currently has a dedicated team of approximately 100 volunteers. Consisting of 40+ walk guides and a rolling brigade of 4 shop volunteers each day who assist with the retail store 363 days of the year.

Each year the Trust calls for volunteers to assist with our annual festival celebrations where we play host to tens of thousands of visitors to our Art Deco city.



HASTINGS

Our community needs access to free and confidential advice that is responsive to the complex needs people face in their daily lives, support for vulnerable people, as well as access and connection to community services.

Citizens Advice Bureau provides a free, impartial and confidential advice service to all individuals. It ensures that individuals do not suffer through ignorance of their rights and responsibilities, and of the services available; or through an inability to express their needs effectively. CAB provides a safe environment for clients to discuss their issues, and supports and empowers clients to reach resolution on their own.

CAB supports the principle of partnership reflected in the Treaty of Waitangi. CAB also exerts a responsible influence on the development of social policy both locally and nationally.

CAB Hastings has 29 volunteers – a very well-trained group that receives monthly training updates so information is current and accurate. Approximately 3,600 annual enquiries come by phone, walking in, email, an 0800 number, social media or by referral from other agencies. The Bureau is accessible from 9am to 4.00pm Monday to Friday. Free legal advice is available every Saturday as well as fortnightly immigration specialists and weekly employment law specialists.





Coastguard Hawkes Bay provides a world class marine rescue service for the people and visitors to Hawke's Bay. Our area of responsibility extends from Mahia Peninsula down to Cape Turnagain.

In the last 12 months we have carried out 44 assists, we usually average 25 and 13 taskings for either Police or the Rescue Co-ordination Centre (RCCNZ). There was also a search and rescue exercise (sarex) involving Police and the local Surf Lifesaving callout team, all part of our commitment to improving our skills.

We also provide a 24/7 radio service for boaties via our vhf channel 01. This enables them to log a trip report.

During the year we undertook 2 oil spill exercises with the Hawkes Bay Regional Council Pollution Response team. Our role is the deployment and recovery of the oil spill booms. The booms help contain the pollution while oil skimmers undertake the removal of the oil. All part of our commitment to help support our environment.

As part of our outreach to the wider public we hosted pupils from Port Ahuriri School and cadets from TS Ahuriri Naval Cadets. It was a way of showcasing the work we do to our younger people.

